

# AUSTRALIAN TAXATION OFFICE

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# AUSTRALIAN TAXATION OFFICE

## Section 1: Entity overview and resources

### 1.1 STRATEGIC DIRECTION STATEMENT

The Australian Taxation Office's (ATO) vision is to be a leading tax and superannuation administration, known for its contemporary service, expertise and integrity. The ATO will contribute to the economic and social wellbeing of Australians by fostering willing participation in the tax and superannuation systems.

We will focus on making it as easy as possible for people to get things right. Our support and services continue to be designed to make it easier to engage with the tax and superannuation systems and pay the right amounts at the right time. As a contemporary organisation, the ATO will provide convenient and accessible services, tailored according to risk, for our clients and intermediaries. We continue to strengthen the relationships we have with the tax and superannuation professional community. As we embrace new ways of working, we continue to grow the skills and expertise of our workforce to ensure we are a professional and productive organisation.

Critically, the integrity of the system will be maintained by supporting those who choose to do the right thing and dealing with those who do not. Ultimately, client experience and participation in the tax and superannuation systems will be the true measure of success.

### 1.2 ENTITY RESOURCE STATEMENT

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (Government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome 1' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

**Table 1.1: Australian Taxation Office resource statement — Budget estimates for 2017-18 as at Budget May 2017**

	2016-17 <i>Estimated actual</i> \$'000	2017-18 Estimate \$'000
<b>Departmental</b>		
Annual appropriations - ordinary annual services (a)		
Prior year appropriations available (b)	344,026	361,420
Departmental appropriations s 74 retained revenue receipts (c)	3,197,797	3,199,703
Departmental capital budget (d)	128,695	128,294
Departmental capital budget (d)	111,619	112,589
Annual appropriations - other services - non-operating		
Prior year appropriations available (b)	69,758	58,299
Equity injection (e)	54,790	27,496
<i>Total departmental annual appropriations</i>	<b>3,906,685</b>	<b>3,887,801</b>
Special accounts (f)		
Opening balance	5,446	3,999
Appropriation receipts (g)	14,611	14,431
<i>Total special accounts</i>	<b>20,057</b>	<b>18,430</b>
<i>less departmental appropriations drawn from annual/special appropriations and credited to special accounts</i>	<i>(20,057)</i>	<i>(18,430)</i>
<b>Total departmental resourcing</b>	<b>3,906,685</b>	<b>3,887,801</b>
<b>Administered</b>		
Annual appropriations - ordinary annual services (a)		
Outcome 1	959	5,876
<i>Total administered annual appropriations</i>	<b>959</b>	<b>5,876</b>
Special appropriations		
<i>Public Governance, Performance and Accountability Act 2013: s 77</i>	100,000	100,000
<i>Product Grants and Benefits Administration Act 2000</i>		
Cleaner fuel grants	1,000	-
Product stewardship for oil	71,000	77,000
<i>Superannuation Guarantee (Administration) Act 1992</i>	318,000	317,000
<i>Taxation Administration Act 1953 - s 16 (Non-refund items) (h)</i>	11,005,000	11,249,973
<i>Total administered special appropriations</i>	<b>11,495,000</b>	<b>11,743,973</b>

**Table 1.1: Australian Taxation Office resource statement — Budget estimates for 2017-18 as at Budget May 2017 (continued)**

Special accounts (f)		
Opening balance	146,257	191,691
Appropriation receipts (i)	47,400	27,900
Non-appropriation receipts	4,523,000	6,004,000
<i>Total special account receipts</i>	<i>4,716,657</i>	<i>6,223,591</i>
<i>less administered appropriations drawn from annual/special appropriations and credited to special accounts</i>	<i>47,400</i>	<i>27,900</i>
<b>Total administered resourcing</b>	<b>16,165,216</b>	<b>17,945,540</b>
<b>Total resourcing for ATO</b>	<b>20,071,901</b>	<b>21,833,341</b>
	2016-17	2017-18
<b>Average staffing level (number)</b>	<b>17,901</b>	<b>18,043</b>

Please note: All figures shown above are GST exclusive — these may not match figures in the cash flow statement.

- (a) *Appropriation Bill (No. 1) 2017-18.*  
 (b) Estimated adjusted balance carried from previous year for annual appropriations.  
 (c) Estimated retained revenue receipts under s.74 of the PGPA Act 2013.  
 (d) Departmental capital budgets are not separately identified in *Appropriation Bill (No. 1) 2017-18* and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.  
 (e) *Appropriation Bill (No. 2) 2017-18.*  
 (f) Excludes 'Special Public Money' held in accounts like Other Trust Monies accounts (OTM), Services for Other Government and Non-agency Bodies accounts (SOG) or Services for Other Entities and Trust Monies accounts (SOETM). For further information on special accounts, see Table 3.1.  
 (g) Amounts credited to the special account from ATO's Departmental annual appropriations.  
 (h) These figures relate to administered expenses such as fuel tax credits, research and development tax incentives, and Australian Screen Production Incentive. Estimated tax refunds for 2016-17 are \$103.5 billion including \$201.7 million made on behalf of the ATO by the Department of Immigration and Border Protection (DIBP). Estimated tax refund items for 2017-18 are \$107.8 billion including \$211.2 million made on behalf of the ATO by the DIBP.  
 (i) Amounts credited to the special account from ATO's Administered annual and special appropriations.

### Third party payments from and on behalf of other entities

	2016-17 <i>Estimated actual</i> \$'000	2017-18 Estimate \$'000
Payments made on behalf of another entity (as disclosed in the respective entity's resource statement)	12,170	1,201
Payments made to other entities for the provision of services (disclosed above)	151,424	150,656
Receipts received from other entities for the provision of services (disclosed above in s74 Retained revenue receipts section above)	106,539	111,519
Payments made to corporate entities within the Portfolio Reserve Bank of Australia	89,680	94,153

### 1.3 BUDGET MEASURES

Budget measures in Part 1 relating to the ATO are detailed in Budget Paper No. 2 and are summarised below.

**Table 1.2: Measures announced since the 2016-17 Mid-Year Economic and Fiscal Outlook**

	Program	2016-17 \$'000	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000
<b>Expense measures</b>						
Additional funding for addressing serious and organised crime in the tax system (b)						
Departmental expenses	1.1	-	7,075	7,038	7,036	7,077
Broadcasting and Content Reform Package - funding for Australian film and television content and SBS						
Administered expenses	1.5	-	-	(2,000)	(2,000)	(2,000)
Commonwealth Redress Scheme for Survivors of Institutional Child Sexual Abuse (b)						
Departmental expenses	1.1	-	-	nfp	nfp	nfp
Reducing Pressure on Housing Affordability - affordable housing through Managed Investment Trusts (b)						
Departmental expenses	1.1	-	1,255	92	92	-
Reducing Pressure on Housing Affordability - annual charge on foreign owners of underutilised residential property (b)						
Departmental expenses	1.1	-	487	1,007	1,007	965
Reducing Pressure on Housing Affordability - capital gains tax changes for foreign investors (b)						
Departmental expenses	1.1	-	4,757	4,731	4,730	4,758
Reducing Pressure on Housing Affordability - contributing the proceeds of downsizing to superannuation (b)						
Departmental expenses	1.1	-	-	-	-	-
Reducing Pressure on Housing Affordability - first home super saver scheme (b)						
Departmental expenses	1.1	-	2,764	2,074	1,803	1,566
Tax Integrity Package - Black Economy Taskforce: extension of the taxable payments reporting system (TPRS) to contractos in the courier and cleaning industries (b)						
Administered expenses	1.1	-	580	427	354	-
Departmental expenses	1.1	-	152	589	666	632

**Table 1.2: Measures announced since the 2016 17 Mid-Year Economic and Fiscal Outlook (continued)**

	Program	2016-17 \$'000	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000
Tax Integrity Package - one year extension of funding for ATO audit and compliance activities (b)						
Departmental expenses	1.1	-	32,009	-	-	-
Tax Integrity Package - Black Economy Taskforce - combating fraud in the precious metals industry (b)						
Departmental expenses	1.1	-	324	(3,050)	(3,823)	(4,246)
Tax Integrity Package - improving the integrity of GST on property transactions (b)						
Departmental expenses	1.1	-	1,824	(2,631)	(4,581)	(4,803)
Unlegislated Budget Repair Measures - not proceeding (b)						
Administered expenses	1.18	-	7,000	7,000	7,000	7,000
Departmental expenses	1.1	-	(656)	(396)	(398)	(398)
<b>Total expense measures</b>						
<b>Administered</b>		-	<b>7,580</b>	<b>5,427</b>	<b>5,354</b>	<b>5,000</b>
<b>Departmental</b>		-	<b>49,991</b>	<b>9,454</b>	<b>6,532</b>	<b>5,551</b>
<b>Capital measures</b>						
Australian Charities and Not-for-profits Commission - ICT system funding						
Departmental capital	1.1	-	2,979	-	-	-
Reducing Pressure on Housing Affordability - affordable housing through Managed Investment Trusts (c)						
Departmental capital	1.1	-	79	-	-	-
- annual charge on foreign owners of underutilised residential property (c)						
Departmental capital	1.1	-	203	-	-	-
Reducing Pressure on Housing Affordability - first home super saver scheme (c)						
Departmental capital	1.1	-	1,189	-	-	-
Tax Integrity Package - combatting fraud in the precious metals industry (c)						
Departmental capital	1.1	-	238	-	-	-
Tax Integrity Package - improving the integrity of GST on property transactions (c)						
Departmental capital	1.1	-	985	-	-	-
<b>Total capital measures</b>						
<b>Departmental</b>		-	<b>5,673</b>	-	-	-

Prepared on a Government Finance Statistics (fiscal) basis. Figures displayed as a negative represent a decrease in funds and a positive represent an increase in funds.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which Government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to Government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the enhanced Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports – to provide an entity's complete performance story.

The most recent corporate plan for the Australian Taxation Office can be found at: Corporate Plan.

The most recent annual performance statement can be found at: Annual Performance Statement.



## 2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

### Outcome 1:

Confidence in the administration of aspects of Australia's taxation and superannuation systems through helping people understand their rights and obligations, improving ease of compliance and access to benefits, and managing non-compliance with the law.

### Linked programs

<p><b>Australian Financial Security Authority</b></p>
<p>Program 1.1 — Personal Insolvency and Trustee Services</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Australian Financial Security Authority exchanges information with the ATO and administers the bankruptcy notices and payment arrangements to support this service.</p>
<p><b>Australian Prudential Regulation Authority</b></p>
<p>Program 1.1— Australian Prudential Regulation Authority</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Australian Prudential Regulation Authority (APRA) exchanges information with the ATO on superannuation and other matters. APRA also contributes to the governance and management of the Standard Business Reporting program.</p>
<p><b>Australian Securities and Investments Commission</b></p>
<p>Program 1.1— Australian Securities and Investment Commission</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Australian Securities and Investments Commission (ASIC) exchanges information with the ATO in relation to self-managed superannuation fund auditor registration, and financial crime intelligence. ASIC contributes to the management and governance of Standard Business Reporting program.</p>
<p><b>Australian Transaction Reports and Analysis Centre</b></p>
<p>Program 1.1— AUSTRAC</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Australian Transaction Reports and Analysis Centre (AUSTRAC) exchanges information with the ATO and delivers financial crime intelligence that assist key stakeholder agencies to make operational and intelligence decisions.</p>

<p><b>Department of Education and Training</b></p> <p>Program 2.4— Higher Education Loan Program          Program 2.8— Building Skills and Capacity</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Department of Education and Training exchanges information with the ATO in relation to the Higher Education Loans Program and Trade Support Loans.</p>
<p><b>Department of Health</b></p> <p>Program 4.1— Medical Benefits          Program 4.4 — Private Health Insurance</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Department of Health (DoH) contributes to the administrative arrangements for the Government's Private Health Insurance Rebate. DoH also works with the ATO to deliver the Multi-agency Data Integration Project.</p>
<p><b>Department of Human Services</b></p> <p>Program 1.1— Services to the Community — Social Security and Welfare          Program 1.2 — Services to the Community — Health          Program 1.3— Child Support</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>Department of Human Services supports individuals, families and communities to achieve greater self-sufficiency by providing administration and payments services on behalf of the ATO.</p>
<p><b>Department of Immigration and Border Protection</b></p> <p>Program 3.1— Border-Revenue Collection</p> <p><b>Contribution to Outcome 1 made by linked programs</b></p> <p>The Department of Immigration and Border Protection collects or administers on behalf of the Australian Taxation Office relevant taxes including Goods and Services Tax, Wine Equalisation Tax, Tourist Refund Scheme and Luxury Car Tax.</p>

<b>Department of Industry, Innovation and Science</b>
Program 1.1— Supporting Science and Commercialisation Program 1.2—Growing Business Investment and Improving Business Capability Program 1.3— Program Support
<b>Contribution to Outcome 1 made by linked programs</b> Department of Industry, Innovation and Science work together with the ATO to enable the growth and productivity for globally competitive industries through supporting science and commercialisation, growing business investment and improving business capability and streamlining regulation.
<b>Department of the Environment and Energy</b>
Program 2.1 — Reducing Australia’s Greenhouse Gas Emissions
<b>Contribution to Outcome 1 made by linked programs</b> Department of the Environment and Energy (DoEE) shares information with the ATO to confirm trees meet certain conditions when a taxpayer claims a deduction under the Carbon Sink Forest measure.
<b>Department of the Treasury</b>
Program 1.1— Department of the Treasury
<b>Contribution to Outcome 1 made by linked programs</b> Department of the Treasury (Treasury) contributes to the administration of the National Tax Equivalent Regime. Treasury also exchanges information and provides advice to the ATO relating to foreign investment proposals.

**Budgeted expenses for Outcome 1**

Table 2.1 shows how much the ATO intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1: Budgeted expenses for Outcome 1**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>Program 1.1: Australian Taxation Office</b>					
Administered expenses					
Ordinary annual services (Appropriation Bill No. 1)	959	5,876	598	354	-
<b>Administered total</b>	<b>959</b>	<b>5,876</b>	<b>598</b>	<b>354</b>	<b>-</b>
Departmental expenses					
Departmental appropriations 74 Retained revenue receipts (a)	3,021,428	3,026,537	2,870,127	2,751,910	2,550,599
Expenses not requiring appropriation in the Budget year (b)	99,997	97,980	100,223	102,688	108,123
	196,956	202,068	208,273	212,728	215,530
<b>Departmental total</b>	<b>3,318,381</b>	<b>3,326,585</b>	<b>3,178,623</b>	<b>3,067,326</b>	<b>2,874,252</b>
<b>Total expenses for program 1.1</b>	<b>3,319,340</b>	<b>3,332,461</b>	<b>3,179,221</b>	<b>3,067,680</b>	<b>2,874,252</b>
<b>Program 1.2: Tax Practitioners Board</b>					
Departmental expenses					
Departmental appropriation	15,214	15,029	14,937	14,666	14,737
<b>Departmental total</b>	<b>15,214</b>	<b>15,029</b>	<b>14,937</b>	<b>14,666</b>	<b>14,737</b>
<b>Total expenses for program 1.2</b>	<b>15,214</b>	<b>15,029</b>	<b>14,937</b>	<b>14,666</b>	<b>14,737</b>
<b>Program 1.3: Australian Business Register</b>					
Departmental expenses					
Departmental appropriation	146,544	143,706	140,859	140,966	141,650
<b>Departmental total</b>	<b>146,544</b>	<b>143,706</b>	<b>140,859</b>	<b>140,966</b>	<b>141,650</b>
<b>Total expenses for program 1.3</b>	<b>146,544</b>	<b>143,706</b>	<b>140,859</b>	<b>140,966</b>	<b>141,650</b>
<b>Program 1.4: Australian Charities and Not-for-profits</b>					
Departmental expenses					
Special accounts <i>Australian Charities and Not-for-profits Commission Special Account</i>	14,611	14,431	14,340	14,351	14,421
<b>Departmental total</b>	<b>14,611</b>	<b>14,431</b>	<b>14,340</b>	<b>14,351</b>	<b>14,421</b>
<b>Total expenses for program 1.4</b>	<b>14,611</b>	<b>14,431</b>	<b>14,340</b>	<b>14,351</b>	<b>14,421</b>

**Table 2.1: Budgeted expenses for Outcome 1 (continued)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>Program 1.5: Australian Screen Production Incentive</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act</i>					
<i>1953 - section 16 (Non-refund items)</i>	347,700	344,000	299,000	262,000	262,000
<b>Administered total</b>	<b>347,700</b>	<b>344,000</b>	<b>299,000</b>	<b>262,000</b>	<b>262,000</b>
<b>Total expenses for program 1.5</b>	<b>347,700</b>	<b>344,000</b>	<b>299,000</b>	<b>262,000</b>	<b>262,000</b>
<b>Program 1.6: Exploration Development Incentive</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act</i>					
<i>1953 - section 16 (Non-refund items)</i>	2,300	-	-	-	-
<b>Administered total</b>	<b>2,300</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Total expenses for program 1.6</b>	<b>2,300</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Program 1.7: Fuel Tax Credits Scheme</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act</i>					
<i>1953 - section 16 (Non-refund items)</i>	6,194,000	6,308,100	6,514,200	6,883,800	7,349,400
<b>Administered total</b>	<b>6,194,000</b>	<b>6,308,100</b>	<b>6,514,200</b>	<b>6,883,800</b>	<b>7,349,400</b>
<b>Total expenses for program 1.7</b>	<b>6,194,000</b>	<b>6,308,100</b>	<b>6,514,200</b>	<b>6,883,800</b>	<b>7,349,400</b>
<b>Program 1.8: National Rental Affordability Scheme</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act</i>					
<i>1953 - section 16 (Non-refund items)</i>	191,700	224,873	229,172	229,792	228,228
<b>Administered total</b>	<b>191,700</b>	<b>224,873</b>	<b>229,172</b>	<b>229,792</b>	<b>228,228</b>
<b>Total expenses for program 1.8</b>	<b>191,700</b>	<b>224,873</b>	<b>229,172</b>	<b>229,792</b>	<b>228,228</b>

**Table 2.1: Budgeted expenses for Outcome 1 (continued)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>Program 1.9: Product Stewardship for Oil</b>					
Administered expenses					
Special appropriations					
<i>Product Grants and Benefits Administration Act 2000 - product stewardship (oil) benefits</i>	71,000	77,000	87,000	88,000	89,000
<b>Administered total</b>	<b>71,000</b>	<b>77,000</b>	<b>87,000</b>	<b>88,000</b>	<b>89,000</b>
<b>Total expenses for program 1.9</b>	<b>71,000</b>	<b>77,000</b>	<b>87,000</b>	<b>88,000</b>	<b>89,000</b>
<b>Program 1.10: Research &amp; Development Tax Incentive</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non- refund items)</i>	2,874,400	3,003,000	3,219,000	3,461,000	3,737,000
<b>Administered total</b>	<b>2,874,400</b>	<b>3,003,000</b>	<b>3,219,000</b>	<b>3,461,000</b>	<b>3,737,000</b>
<b>Total expenses for program 1.10</b>	<b>2,874,400</b>	<b>3,003,000</b>	<b>3,219,000</b>	<b>3,461,000</b>	<b>3,737,000</b>
<b>Program 1.11: Low Income Superannuation Tax Offset</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non- refund items)</i>	823,000	793,000	792,000	787,000	780,000
<b>Administered total</b>	<b>823,000</b>	<b>793,000</b>	<b>792,000</b>	<b>787,000</b>	<b>780,000</b>
<b>Total expenses for program 1.11</b>	<b>823,000</b>	<b>793,000</b>	<b>792,000</b>	<b>787,000</b>	<b>780,000</b>
<b>Program 1.12: Private Health Insurance Rebate</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non- refund items)</i>	230,000	248,000	247,000	237,000	228,000
<b>Administered total</b>	<b>230,000</b>	<b>248,000</b>	<b>247,000</b>	<b>237,000</b>	<b>228,000</b>
<b>Total expenses for program 1.12</b>	<b>230,000</b>	<b>248,000</b>	<b>247,000</b>	<b>237,000</b>	<b>228,000</b>
<b>Program 1.13: Superannuation Co-contribution Scheme</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non- refund items)</i>	156,000	150,000	149,000	148,000	145,000
<b>Administered total</b>	<b>156,000</b>	<b>150,000</b>	<b>149,000</b>	<b>148,000</b>	<b>145,000</b>
<b>Total expenses for program 1.13</b>	<b>156,000</b>	<b>150,000</b>	<b>149,000</b>	<b>148,000</b>	<b>145,000</b>

**Table 2.1: Budgeted expenses for Outcome 1 (continued)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>Program 1.14: Superannuation Guarantee Scheme</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non-refund items)</i>	318,000	317,000	310,000	321,000	333,000
<b>Administered total</b>	<b>318,000</b>	<b>317,000</b>	<b>310,000</b>	<b>321,000</b>	<b>333,000</b>
<b>Total expenses for program 1.14</b>	<b>318,000</b>	<b>317,000</b>	<b>310,000</b>	<b>321,000</b>	<b>333,000</b>
<b>Program 1.15: Targeted assistance through the taxation system</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non-refund items)</i>	13,000	7,000	8,000	8,000	8,000
<b>Administered total</b>	<b>13,000</b>	<b>7,000</b>	<b>8,000</b>	<b>8,000</b>	<b>8,000</b>
<b>Total expenses for program 1.15</b>	<b>13,000</b>	<b>7,000</b>	<b>8,000</b>	<b>8,000</b>	<b>8,000</b>
<b>Program 1.16: Interest on Overpayment and Early Payments</b>					
Administered expenses					
Special appropriations					
<i>Taxation Administration Act 1953 - section 16 (Non-refund items)</i>	165,000	165,000	165,000	165,000	165,000
<b>Administered total</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>
<b>Total expenses for program 1.16</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>	<b>165,000</b>
<b>Program 1.17: Bad &amp; Doubtful Debts &amp; Remissions</b>					
Administered expenses					
Expenses not requiring appropriation in the Budget year (b)	6,855,695	7,273,000	7,521,000	7,862,000	7,918,000
<b>Administered total</b>	<b>6,855,695</b>	<b>7,273,000</b>	<b>7,521,000</b>	<b>7,862,000</b>	<b>7,918,000</b>
<b>Total expenses for program 1.17</b>	<b>6,855,695</b>	<b>7,273,000</b>	<b>7,521,000</b>	<b>7,862,000</b>	<b>7,918,000</b>
<b>Program 1.18: Other Administered (c)</b>					
Administered expenses					
Special appropriations					
<i>Product Grants and Benefits Administration Act 2000 - cleaner fuel grants</i>	1,000	-	-	-	-
<i>Taxation Administration Act 1953 - section 16 (Non-refund items)</i>	7,900	7,000	7,000	7,000	7,000
<b>Administered total</b>	<b>8,900</b>	<b>7,000</b>	<b>7,000</b>	<b>7,000</b>	<b>7,000</b>
<b>Total expenses for program 1.18</b>	<b>8,900</b>	<b>7,000</b>	<b>7,000</b>	<b>7,000</b>	<b>7,000</b>

**Table 2.1: Budgeted expenses for Outcome 1 (continued)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>Outcome 1 Totals by appropriation type</b>					
Administered expenses					
Ordinary annual services (Appropriation Bill No. 1)	959	5,876	598	354	-
Special appropriations	11,386,100	11,636,973	12,019,372	12,590,592	13,324,628
Expenses not requiring appropriation in the Budget year (b)	6,855,695	7,273,000	7,521,000	7,862,000	7,918,000
<b>Administered total</b>	<b>18,242,754</b>	<b>18,915,849</b>	<b>19,540,970</b>	<b>20,452,946</b>	<b>21,242,628</b>
Departmental expenses					
Departmental appropriation	3,183,186	3,185,272	3,025,923	2,907,542	2,706,986
s74 Retained revenue receipts (a)	99,997	97,980	100,223	102,688	108,123
Special accounts	14,611	14,431	14,340	14,351	14,421
Expenses not requiring appropriation in the Budget year (b)	196,956	202,068	208,273	212,728	215,530
<b>Departmental total</b>	<b>3,297,794</b>	<b>3,297,683</b>	<b>3,140,486</b>	<b>3,024,581</b>	<b>2,829,530</b>
<b>Total expenses for Outcome 1</b>	<b>21,540,548</b>	<b>22,213,532</b>	<b>22,681,456</b>	<b>23,477,527</b>	<b>24,072,158</b>
	2016-17	2017-18			
<b>Average staffing level (number)</b>	17,901	18,043			

(a) Estimated expenses incurred in relation to receipts retained under s.74 of the *Public Governance, Performance and accountability (PGPA) Act 2013*.

(b) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, make good expenses and audit fees.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as Government priorities change.



**Table 2.2: Performance criteria for Outcome 1**

Table 2.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2017-18 Budget measures have created new programs or materially changed existing programs.

<p><b>Outcome 1:</b></p> <p>Confidence in the administration of aspects of Australia’s taxation and superannuation systems through helping people understand their rights and obligations, improving ease of compliance and access to benefits, and managing non-compliance with the law</p>	
<p><b>Program 1.1 — Australian Taxation Office</b></p> <p>The ATO’s objective is to administer aspects of Australia’s tax and superannuation systems by:</p> <ul style="list-style-type: none"> <li>• connecting with the community and other agencies in meaningful ways;</li> <li>• building a culture that embodies our values and transforms the client experience;</li> <li>• simplifying interactions, maximising automation, minimising red tape and reducing compliance costs;</li> <li>• using data in a smarter way to improve decisions services and compliance;</li> <li>• influencing policy and law design for more certain outcomes;</li> <li>• undertaking activities to ensure appropriate collection of revenue for Government to support and fund services for the community; and</li> <li>• reshaping the workforce and how we work, to optimise capability and performance.</li> </ul>	
<p><b>Delivery</b></p>	<p>The ATO effectively manages and shapes the tax and superannuation systems that support and fund services for Australians, by:</p> <ul style="list-style-type: none"> <li>• collecting revenue;</li> <li>• administering the goods and services tax on behalf of the Australian States and Territories; and</li> <li>• administering major aspects of Australia’s superannuation system.</li> </ul>
<p><b>Purpose (a)</b></p>	<p>The ATO mission is to contribute to the economic and social wellbeing of Australians by fostering willing participation through the delivery of our goals:</p> <ul style="list-style-type: none"> <li>• making it easy for people to participate;</li> <li>• providing contemporary and tailored services;</li> <li>• maintaining purposeful and respectful relationships; and</li> <li>• being a professional and productive organisation.</li> </ul>

Performance information		
Year	Performance criteria (b)	2016-17 and the forward estimates targets
2016-17 and beyond	Satisfaction — Community satisfaction with ATO performance	<b>Latest result (2015-16):</b> 74% Target 2017-18: 75% Target 2018-19 and beyond: As per 2017-18
	Culture — Level of employee engagement	<b>Latest result (2015-16):</b> 6.5 (out of 10) Target 2017-18: Greater than or equal to 6.5 Target 2018-19 and beyond: As per 2017-18
	Ease — People surveyed agree the ATO makes it easy to access services and information	<b>Latest result (2015-16):</b> 78% Target 2017-18: 75% Target 2018-19 and beyond: As per 2017-18
	Digital — Proportion of inbound interactions received digitally Digital — Proportion of inbound transactions received digitally for key services (Note: change to measure name for 2017-18)	<b>Year-to-date result</b> (31 December 2016): 92% Target 2017-18: 90% Target 2018-19 and beyond: As per 2017-18
	Compliance cost — Adjusted average cost of managing tax affairs Compliance cost — Adjusted median cost to individual taxpayers of managing their tax affairs (Note: change to measure name for 2017-18)	<b>Latest result (2015-16):</b> 3.6% reduction on prior year result Target 2017-18: Remain steady Target 2018-19 and beyond: As per 2017-18

Performance information		
Year	Performance criteria (b)	2016-17 and the forward estimates targets
	Registration — Proportion of companies and individuals registered in the system	<p><b>Year-to-date result</b> (31 December 2016): remaining steady in both categories relative to 2015-16.</p> <p>Target 2017-18: The ATO aims to ensure that all entities that are required to participate in the tax and superannuation system are registered on the ATO client register.</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
2016-17 and beyond (continued)	Lodgment — Proportion of activity statements and income tax returns lodged on time	<p><b>Year-to-date result</b> (31 December 2016): 85.6% Income tax returns, 78.2% Activity statements</p> <p>Target 2017-18: Income tax returns: 82.5% lodged on time Activity statements: 78.1% lodged on time</p> <p>Target 2018-19 and beyond: Income tax returns: 82.6% lodged on time in 2018-19, 82.7% lodged on time in 2019-20 Activity statements: As per 2017-18</p>
	Payment — Proportion of liabilities paid on time by value	<p><b>Year-to-date result</b> (31 December 2016): 89.6%</p> <p>Target 2017-18: Overall 88%</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Superannuation — Adjusted employer superannuation contributions as a proportion of adjusted salary and wages	<p><b>Latest result (2015-16):</b> 10.03%</p> <p>Target 2017-18: Trend target 10% (Statutory rate is 9.5%)</p> <p>Target 2018-19 and beyond: As per 2017-18</p>

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Performance information		
Year	Performance criteria (b)	2016-17 and the forward estimates targets
	Tax assured — Proportion of the tax base where the ATO has justified trust that it is accurate	<b>Year-to-date result:</b> Under development Target 2017-18: Under development Target 2018-19 and beyond: Under development
	Audit yield — Cash collected from direct compliance activities	<b>Latest result (2015-16):</b> \$9.6 billion Target 2017-18: \$5.96 billion (Projected) Target 2018-19 and beyond: As per 2017-18
<b>2016-17 and beyond</b> (continued)	Total revenue effects — Tax revenue from all compliance activities	<b>Year-to-date result:</b> Under development Target 2017-18: Under development Target 2018-19 and beyond: Under development
	Debt — Ratio of collectable debt to net tax collections	<b>Year-to-date result</b> (31 December 2016): 5.4% Target 2017-18: Below 5.5% Target 2018-19 and beyond: As per 2017-18
	Budget — ATO manages its operating budget to balance	<b>Latest result (2015-16):</b> -0.8% Target 2017-18: +/-0.6% Target 2018-19 and beyond: As per 2017-18
	Cost of collection — Cost to collect net \$100	<b>Latest result (2015-16):</b> \$0.77 (gross), \$0.84 (net) Target 2017-18: Consistent with trend Target 2018-19 and beyond: As per 2017-18
	Fairness — Perceptions of fairness in disputes	<b>Latest result (2015-16):</b> 55% Target 2017-18: Not applicable, ceased in 2016-17
	Correct reporting — Tax gap as a proportion of revenue	<b>Latest result (2015-16):</b> GST gap of 6.5% Target 2017-18: Not applicable, ceased in 2016-17

Performance information		
Year	Performance criteria (b)	2016-17 and the forward estimates targets
	Expected revenue — Proportion of revenue collected compared with forecast	<b>Latest result (2015-16):</b> 4.1% below forecast Target 2017-18: Not applicable, ceased in 2016-17
	Expenditure — Tax administration expenditure as % of gross domestic product	<b>Latest result (2015-16):</b> 0.18% Target 2017-18: Not applicable, ceased in 2016-17
<b>2016-17 and beyond</b> (continued)	Expenditure — Non-tax expenditure as % of total expenditure	<b>Latest result (2015-16):</b> 5.7% Target 2017-18: Not applicable, ceased in 2016-17
	Cost per transaction	<b>Latest result (2015-16):</b> Under development Target 2017-18: Not applicable, ceased in 2016-17

(a) Refers to updated purposes that will be reflected in the 2017-18 Corporate Plan

(b) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.2 — Tax Practitioners Board</b> The Tax Practitioners Board (TPB) has general administration of the <i>Tax Agent Services Act 2009</i> (TASA) and is responsible for the regulation of tax practitioners. These include tax agents, business activity statement (BAS) agents and tax (financial) advisers. The role of the TPB is to ensure that every entity that should be registered is registered, and to ensure the services provided by registered tax practitioners to the public are provided in accordance with appropriate standards of professional and ethical conduct.	
<b>Delivery</b>	The TPB engages and works collaboratively with key stakeholders to: <ul style="list-style-type: none"> <li><b>1A</b> Ensure the tax practitioner register is maintained and accessible to the public</li> <li><b>1B</b> Educate the public of the benefits of using tax practitioners and the risks of not doing so</li> <li><b>2A</b> Help and support tax practitioners to register, including administering a system for registration</li> <li><b>2B</b> Ensure eligibility requirements are met for initial and ongoing registration</li> <li><b>3A</b> Educate tax practitioners to understand their rights and obligations, including those listed under the Code of Professional Conduct (Code)</li> <li><b>4A</b> Maintain an effective complaints/referrals process for consumers, the public and other agencies, to detect, deter and respond to misconduct</li> <li><b>4B</b> Apply a targeted and strategic risk-based compliance approach to address errant behaviour to protect consumers</li> <li><b>4C</b> Take appropriate action to detect and deter unregistered entities from providing tax services</li> <li><b>5A</b> Ensure that the TPB is appropriately funded to undertake its statutory obligations</li> <li><b>5B</b> Ensure that the TPB is supported by a flexible, agile and capable workforce</li> <li><b>5C</b> Ensure that the TPB is enabled by and engaged with digital service delivery</li> </ul>
<b>Purposes (a)</b>	<ol style="list-style-type: none"> <li>1. Consumers of tax practitioner services ensure the practitioner is registered</li> <li>2. Every entity that should be registered as a tax practitioner is registered</li> <li>3. Tax practitioners understand their obligations under the <i>Tax Agent Services Act 2009</i></li> <li>4. Tax practitioners comply with their obligations under the <i>Tax Agent Services Act 2009</i></li> <li>5. The TPB is recognised as an independent, efficient and effective regulator</li> </ol>

Performance information		
Year	Performance criteria (b)	Targets
2016-17	Administer a system for the registration of tax agents, BAS agents and tax (financial) advisers (collectively known as tax practitioners) <ul style="list-style-type: none"> <li>year-end forecast: Service standards will not have been maintained due to workload pressures</li> </ul>	Maintain and improve service standards.
	Maintain a public register of registered and deregistered tax practitioners <ul style="list-style-type: none"> <li>year-end forecast: Public register has been available 99.9% of the time</li> </ul>	Meet 98% internal service standard.
	Maintain an effective complaints handling and review process <ul style="list-style-type: none"> <li>year-end forecast: Complaints process is transparent and publicly accessible for both complainants and practitioners.</li> </ul>	Complaints process is transparent and publicly accessible for both complainants and practitioners.
	Action to deter non-compliant or illegal behaviour <ul style="list-style-type: none"> <li>year-end forecast: All appropriate actions will have been taken to identify and remediate any non-compliant behaviour</li> </ul>	All actions taken in accordance with the law
	Number and types of sanctions applied. Year-end forecasts: <ul style="list-style-type: none"> <li>1% of reviewable sanctions varied by a Court or Tribunal decision</li> <li>100% of case outcomes unvaried by review by the Inspector General of Taxation</li> </ul>	All sanctions applied in accordance with the law
	Improvement in the number of registration and renewal applications processed without requiring further applicant interaction. <ul style="list-style-type: none"> <li>year-end forecast: 76% (86.5% for 2015-16)</li> </ul>	Improvement
	Proportion of complaints resolved within service standard <ul style="list-style-type: none"> <li>year-end forecast:</li> </ul>	
	<ul style="list-style-type: none"> <li>95.9% of complaints received completed within 150 days</li> <li>98% of complaints received completed within 210 days</li> </ul>	<ul style="list-style-type: none"> <li>80% of complaints received completed within 150 days</li> <li>90% of complaints received completed within 210 days</li> </ul>

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Year	Performance criteria (b)	Targets
<b>2016-17</b> (continued)	Significant majority of registered tax practitioners have maintained appropriate professional indemnity insurance cover <ul style="list-style-type: none"> <li>• year-end forecast: 67.5% (65.8% for 2015-16)</li> </ul>	Improvement
	Tax practitioners' and other stakeholders' satisfaction with communication and consultation by the TPB <ul style="list-style-type: none"> <li>• year-end forecast: The responses to the majority of stakeholder interactions have been significantly positive.</li> </ul>	No target identified
	Regular publication on the TPB website of guidance to registered tax practitioners on their rights and obligations <ul style="list-style-type: none"> <li>• year-end forecast:               <ul style="list-style-type: none"> <li>– 1 guidance webpage</li> <li>– 3 exposure drafts</li> <li>– 6 consultative forum reports</li> <li>– 5 information sheets</li> <li>– 12 news room articles</li> <li>– 1 decision tree tool</li> </ul> </li> </ul>	No target identified
	Maintain a public register of registered and deregistered tax practitioners	Meet 98% service standard of accuracy and uptime Increase in unique visits to the tax practitioner register
<b>2017-18 and beyond</b>	Financial advisers that provide a tax (financial) advice service are registered and shown on the register. <ul style="list-style-type: none"> <li>• Tax (financial) advisers that fail to renew their registration are informed that they must not continue offering or advertising tax (financial) adviser services, or representing themselves as being a tax (financial) adviser</li> </ul>	100% of previously registered tax (financial) advisers are notified if they fail to renew



Year	Performance criteria (b)	Targets
<b>2017-18 and beyond</b> (continued)	Tax practitioners receive ongoing education to understand their rights and obligations	
	<ul style="list-style-type: none"> <li>The events and attendance of regular webinars, consultative forums, outreach activities, open forums, and publication of enews, guidance material, practice notes etc.</li> </ul>	Maintain or improve
	<ul style="list-style-type: none"> <li>Feedback survey results on education initiatives and communication avenues, including on webpages regarding the relevance and usefulness of the content</li> </ul>	Majority of feedback is positive
	An effective complaints/referrals process for consumers, the public and other agencies, to detect, deter and respond to misconduct	
	<ul style="list-style-type: none"> <li>% of all registered practitioners subject to breach finding</li> </ul>	<3% of tax practitioners are subject to a breach finding
	<ul style="list-style-type: none"> <li>% of TPB complaints subject to oversight from the Inspector General of Taxation (IGoT)</li> </ul>	<1% of complaints are subject to oversight from the IGoT

(a) Refers to updated purposes that will be reflected in the 2017-18 Corporate Plan.

(b) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<p><b>Program 1.3 — Australian Business Register</b></p> <p>The Commissioner of Taxation is also the Registrar of the Australian Business Register (ABR). The Registrar has separate and distinct responsibilities as outlined in section 28 of the <i>A New Tax System (Australian Business Number) Act 1999</i>.</p> <p>The ABR contributes to improving the wellbeing of Australian people by facilitating the use of integrated digital services, technologies and processes to reduce administrative costs for business.</p> <p>The ABR program encompasses:</p> <ul style="list-style-type: none"> <li>• The ABR: a comprehensive national business dataset;</li> <li>• AUSkey: a secure authentication system giving business easy-to-use access to online Government services; and</li> <li>• Standard Business Reporting (SBR): SBR defines a common language for business information and standards for electronic information sharing. It is used in business record-keeping software to support running the business and reduce the burden of reporting to Government.</li> </ul>	
<b>Delivery</b>	<p>The ABR program works with Government, software developers, the business community and other key stakeholders in facilitating more streamlined online interactions between business and Government and ultimately business and business. This will be achieved through increased use of a complete and single source of business information and broader adoption and use of consistent information exchange standards.</p>
<b>Purposes (a)</b>	<p>The ABR program contributes to improving the wellbeing of the Australian people through enhanced business productivity by:</p> <ul style="list-style-type: none"> <li>• reducing the administrative cost to business in their dealings with other businesses and in complying with Government regulation</li> <li>• influencing Government policy development and implementation, through advocating the use of whole-of-Government services, technologies and processes to minimise the administrative impact on business</li> <li>• encouraging the broader use of the national business register information, and the ABN as the key identifier for business.</li> </ul>

Performance information		
Year	Performance criteria (b)	2016-17 and the forward estimates targets
2016-17 and beyond	<p>Increased use of the ABR as the national business dataset by Government agencies and the community</p> <p>Increased use of the ABR as the source of national business information by Government agencies and the community</p> <p>(Note: change to measure name for 2017-18)</p>	<p><b>Latest result (2015-16):</b> 140 Government agencies using <i>ABR Explorer</i> 590 million ABN Lookup searches</p> <p>Target 2017-18: <u>Agencies</u> Explorer — 300 Connect — 9 <u>Community</u> Lookup — 750 million</p> <p>Target 2018-19 and beyond: <u>Agencies</u> Explorer 540 Connect 12 <u>Community</u> Lookup — 3.186 billion</p>
	<p>Reduction in the unintended administrative costs to business of complying with Government regulation</p> <p>Reduction in the administrative cost to businesses and Government in dealing with each other</p> <p>(Note: change to measure name for 2017-18)</p>	<p><b>Latest result (2015-16):</b> \$1.2 billion</p> <p>Target 2017-18: \$1.54 billion</p> <p>Target 2018-19 and beyond: \$4.7 billion</p>
2016-17 and beyond (continued)	<p>Increase in the number of Government agencies using the ABR database as their own</p>	<p><b>Latest result (2015-16):</b> Performance criteria not included in 2015-16</p> <p>Target 2017-18: Not applicable, ceased in 2016-17</p>
	<p>Increase in the number of Government agencies implementing and using SBR</p>	<p><b>Latest result (2015-16):</b> Performance criteria not included in 2015-16</p> <p>Target 2017-18: Not applicable, ceased in 2016-17</p>
	<p>Australian residents ABR registrations finalised in 20 business days</p>	<p><b>Latest result (2015-16):</b> Performance criteria not included in 2015-16</p> <p>Target 2017-18: Not applicable, ceased in 2016-17</p>

(a) Refers to updated purposes that will be reflected in the 2017-18 Corporate Plan.

(b) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<p><b>Program 1.4 — Australian Charities and Not-for-profits Commission</b></p> <p>The Australian Charities and Not for profits Commission (ACNC) is the independent national regulator of charities. The ACNC Commissioner (the Commissioner) has a number of statutory functions and regulatory powers set out in the <i>Australian Charities and Not-for-profits Act 2012</i> (Cth) (ACNCs Act), the <i>Charities Act 2013</i> (Cth) (the Charities Act) and accompanying regulations. The ACNC contributes to a charity sector that inspires confidence and respect by:</p> <ul style="list-style-type: none"> <li>• Adopting best practice in regulation and delivering effective regulatory services;</li> <li>• Collecting data that is securely stored, populates the register for public access and to share with authorized partners;</li> <li>• Working collaboratively across Government to reduce the administrative burden on charities;</li> <li>• Building systems and processes that support quality, efficient and effective interactions with customers;</li> <li>• Sustaining an independent, transparent and well governed agency with a positive culture and strong customer service ethos.</li> </ul>		
<p><b>Delivery</b></p>	<p>The ACNC effectively managed a regulatory system for the Australian charitable sector by:</p> <ul style="list-style-type: none"> <li>• registering eligible not-for-profit entities as charities in accordance with the <i>ACNC Act</i> and the <i>Charities Act</i>.</li> <li>• providing information, guidance and advice to about good governance practices and to assist charities meet their obligations to maintain charity registration.</li> <li>• assess concerns raised about registered charities, investigate where appropriate and initiate compliance action against charities that contravene the <i>ACNC Act</i> or Governance Standards.</li> <li>• working with other Government agencies (Commonwealth, state and territory) to reduce red tape on charities and align regulatory obligations through various mechanisms, including the ACNC's Charity Passport.</li> </ul>	
<p><b>Purposes (a)</b></p>	<ul style="list-style-type: none"> <li>• to maintain, protect and enhance public trust and confidence in the Australian not-for-profit sector;</li> <li>• to support and sustain a robust, vibrant, independent and innovative Australian not-for-profit sector;</li> <li>• to promote the reduction of unnecessary regulatory obligations on the Australian not-for-profit sector.</li> </ul>	
<p><b>Performance information</b></p>		
<p><b>Year</b></p>	<p><b>Performance criteria (b)</b></p>	<p><b>Targets / Forecasts</b></p>
<p><b>2016-17</b></p>	<p>Maintaining and enhancing public trust and confidence in charities by ensuring:</p>	
	<ul style="list-style-type: none"> <li>• registered charities meet their Annual Information Statement reporting obligations</li> </ul>	<p>Target: 95% of all charities complete their Annual Information Statement</p>
	<ul style="list-style-type: none"> <li>• charities identified as no longer entitled to registration are removed from the register</li> </ul>	<p>Target: 100% of charities that are assessed as no longer entitled to be registered are removed from the register</p>

Performance information		
Year	Performance criteria (b)	Targets / Forecasts
	<ul style="list-style-type: none"> <li>charity registration applications are processed according to published service standards</li> </ul>	Target: Applications are processed within the agreed service standards published on the ACNC website
	<ul style="list-style-type: none"> <li>concerns raised about charities are processed according published service standards</li> </ul>	Target: Compliance processes complaints according to the agreed service standards published on the ACNC website
<b>2016-17 (continued)</b>	Supporting charities to be healthy and sustainable by ensuring:	
	<ul style="list-style-type: none"> <li>enquiries are responded to according to published service standards</li> </ul>	Target: Enquiries are responded to within the agreed service standards published on the ACNC website
	<ul style="list-style-type: none"> <li>targeted guidance is developed to meet the needs of charities</li> </ul>	Target: Met
	<ul style="list-style-type: none"> <li>charity Annual Information Statement data is analysed and at least one report is published to demonstrate the contribution Australian charities make to the community</li> </ul>	Target: Met
	Making it easier for charities by driving regulatory and reporting simplification:	
	<ul style="list-style-type: none"> <li>where possible agreements are negotiated with state and territory agencies to work towards harmonising regulatory and reporting obligations for charities</li> </ul>	Target: Demonstrated progress
	<ul style="list-style-type: none"> <li>reporting for charities in highly regulated education, health, aged care and disability sectors is simplified and duplication eliminated wherever possible</li> </ul>	Target: Demonstrated progress
	Developing an independent, transparent and well-governed organisation which is enhanced by a positive culture will be demonstrated by:	
	<ul style="list-style-type: none"> <li>employee census results improving each year it is conducted</li> </ul>	Target: Improvement
	<ul style="list-style-type: none"> <li>implementing a cloud hosting system to improve IT system performance</li> </ul>	Target: Implemented

<b>Performance information</b>		
<b>Year</b>	<b>Performance criteria (b)</b>	<b>Targets / Forecasts</b>
<b>2017-18 and beyond</b>	Maintain, protect and enhance public trust and confidence in the Australian not-for-profit sector	
	Meet published service standards for processing registration applications and finalising investigations	Target: met
	Registered charities meet their obligations to lodge an AIS	Target: 80% of charities lodge their AIS on time
	Charities with two outstanding Annual Information Statements (AIS) are removed from the charity register biannually	Target: 100%
<b>2017-18 and beyond (continued)</b>	Maintain, protect and enhance public trust and confidence in the Australian not-for-profit sector	
	Information provided by charities in Annual Information Statements is analysed for accuracy	Targets: <ul style="list-style-type: none"> <li>• 100% of financial information submitted in the AIS's (excluding AFRs) is examined for material errors</li> <li>• Charities that collectively hold 80% of the sectors revenue and/or assets are each manually reviewed to confirm compliance with reporting requirements.</li> <li>• At least 150 annual financial reports are examined for detailed review to confirm compliance with reporting requirements</li> </ul>
	Recognition by the Australian public of the ACNC as a primary source of information about charities increases	Targets: <ul style="list-style-type: none"> <li>• Public trust and confidence survey finds increasing recognition of the ACNC and its role</li> <li>• Charity Register and website use increases by 10%</li> </ul>
	An internal review of the effectiveness of the ACNC legislation to enable the ACNC to achieve the objects of the Act is completed	Target: met

Performance information		
Year	Performance criteria (b)	Targets / Forecasts
	Support and sustain a robust, vibrant, independent and innovative Australian not-for-profit sector	
	Decisions are evidence based, consistent and transparent	Target: Quality assurance processes demonstrate decisions align with the regulatory approach and are legally sound
	Information, guidance and advice provided to charities to help them understand their obligations and support good governance is timely accurate and accessible	Targets: <ul style="list-style-type: none"> <li>Enquiries are responded to according to the published service standards</li> <li>Quality assurance reviews of advice provided by staff meets a 75% or higher rating</li> </ul>
	Data about charities collected by the ACNC is compiled and published in comprehensive reports about the contribution charities make to society	Targets: <ul style="list-style-type: none"> <li>At least one report is released to the public analysing AIS data</li> <li>Open source data about registered charities is up to date and available on data.gov.au</li> </ul>
<b>2017-18 and beyond (continued)</b>	Promote the reduction of unnecessary regulatory obligations on the Australian not-for-profit sector	
	Improve data exchange arrangements to reduce red tape by simplifying and streamlining reporting for charities in highly regulated sectors and aligning obligations for state and territory regulated charities to enable report once-use-of-ten reportings for the purposes of: <ul style="list-style-type: none"> <li>State revenue</li> <li>Fundraising</li> <li>Incorporation</li> </ul>	Target: The Regulator Performance Framework demonstrates a reduction in red tape for charities

(a) Refers to updated purposes that will be reflected in the 2017-18 Corporate Plan.

(b) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Programs 1.5 — 1.18 Administered programs</b>	
The ATO administers a range of payments and transfers on behalf of the Australian Government, including incentives and rebates delivered through the taxation and superannuation systems.	
<b>Delivery</b>	Administered programs may be administered by the ATO with policy and delivery assistance from other Commonwealth agencies, or directly through the taxation and superannuation systems.
<b>Purpose (a)</b>	The ATO contributes to the economic and social wellbeing of Australians through governing a range of programs that result in transfers and benefits back to the community.

<b>Performance information</b>		
<b>Program 1.5 — Australian Screen Production Incentive</b>		
<p>The Australian Screen Production Incentive comprises three refundable film tax offsets: the Producer Offset, the Location Offset, and the Post, Digital and Visual Effects (PDV) Offset. These offsets are designed to ensure Australia remains competitive in attracting high budget film and television productions and are aimed at providing increased opportunities for Australian casts, crew, post-production companies and other services to participate in these productions. The Ministry for the Arts, along with Screen Australia and the ATO, have co-administration responsibilities for the program. Screen Australia has responsibility for the Producer Offset while the Ministry for the Arts has responsibility for the Location and PDV Offset.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of tax offsets processed	<p><b>Latest result (2015-16):</b> \$325.2 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of tax offsets processed	<p><b>Latest result (2015-16): 206</b></p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
<b>2016-17 and beyond (continued)</b>	Number of tax offsets issued compared to the number of tax offset entitlements	<p><b>Latest result (2015-16): Issued: 206, Entitled: 286</b></p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Value of tax offsets issued compared to the value of tax offset entitlements	<p><b>Latest result (2015-16): Issued: \$325.2 million, Entitled: \$388.1 million</b></p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.



<b>Program 1.6 — Exploration Development Incentive</b>		
The Exploration Development Incentive will allow small mineral exploration companies with no taxable income to provide exploration credits, paid as a refundable tax offset, to their Australian resident shareholders for greenfield mineral exploration.		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Modulation factor provided by the ATO in sufficient time to allow allocation of capped exploration credits to shareholders	<b>Latest result (2015-16):</b> Yes — provided before target date of 31 December 2015 Target 2017-18: By 31 December 2017. Target 2018-19 and beyond: As per 2017-18
	Value of exploration expenditure sought to be converted into credits before ATO applies statutory cap on total credits	Latest result (2015-16): \$70.3 million Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Number of applications made by mining exploration companies	Latest result (2015-16): 84 Target 2017-18: Not applicable, ceased as PBS measure in 2016-17

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.7 — Fuel Tax Credits Scheme</b>		
<p>The objective of the Fuel Tax Credits Scheme is to remove or reduce the incidence of fuel tax levied on taxable fuels by providing a credit for fuel used for:</p> <ul style="list-style-type: none"> <li>• business activities in machinery, plant and equipment and heavy vehicles;</li> <li>• the domestic generation of electricity by taxpayers not in business.</li> </ul>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of claims	<p><b>Latest result (2015-16):</b> \$6.1 billion</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of registered participants	<p><b>Latest result (2015-16):</b> 231,591</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of payments processed within service standard timeframes	<p><b>Latest result (2015-16):</b> 99%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.8 — National Rental Affordability Scheme</b>		
<p>The Department of Social Services has policy responsibility for the National Rental Affordability Scheme. The objectives are to:</p> <ul style="list-style-type: none"> <li>• increase the supply of new affordable rental housing;</li> <li>• reduce rental costs for low and moderate income households — National Rental Affordability Scheme homes rented to eligible tenants at a rate that is at least 20 per cent below the market value rent; and</li> <li>• encourage large-scale investment and innovative delivery of affordable housing through the provision of the following incentives: <ul style="list-style-type: none"> <li>– an Australian Government incentive per dwelling per year as a tax offset or direct payment; and</li> <li>– a State or Territory Government incentive as a direct payment per dwelling per year or in-kind financial support.</li> </ul> </li> </ul>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of tax offsets processed	<p><b>Latest result (2015-16):</b> \$122.0 million</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of tax offsets processed	<p><b>Latest result (2015-16):</b> 27,305</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
<b>2016-17 and beyond (continued)</b>	Ratio of claims made through the ATO compared to the Department of Social Services	<p><b>Latest result (2015-16):</b> 3:1 (approx.)</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.9 — Product Stewardship for Oil</b>		
<p>The objective of the Product Stewardship for Oil Program is to:</p> <ul style="list-style-type: none"> <li>• provide incentives to increase used oil recycling; and</li> <li>• encourage the environmentally sustainable management and re-refining of used oil and its re-use.</li> </ul> <p>These objectives are met through the payment of a levy on producers and importers of petroleum based oils and their synthetic equivalents. Benefits are paid to oil recyclers as an incentive to undertake increased recycling of used oil.</p> <p>The Department of the Environment has policy responsibility for the program, with the ATO administering the program on its behalf.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of payments processed	<p><b>Latest result (2015-16):</b> \$62.7 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Value of revenue collected	<p><b>Latest result (2015-16):</b> \$29.3 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of claims processed	<p><b>Latest result (2015-16):</b> 530</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Number of participants registered	<p><b>Latest result (2015-16):</b> 41</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of payments processed within service standard timeframes	<p><b>Latest result (2015-16):</b> 93%</p> <p>Target 2017-18: Not applicable ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.10 — Research and Development Tax Incentive</b>		
<p>The Research and Development (R&amp;D) Tax Incentive is an ongoing scheme designed to increase the level of research and development being conducted by Australian companies.</p> <p>The Department of Industry has the primary policy responsibility for the program with the aim of increasing both the number of companies investing in innovation and the value of innovation investment over time.</p> <p>The ATO has an important supporting role in processing claims through the tax system for the R&amp;D offset.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of claims processed for 38.5% non-refundable research and development tax offset claimants	<p><b>Latest result (2015-16):</b> \$4.3 billion tax offset paid</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Value of claims processed for 43.5% refundable research and development tax offset claimants	<p><b>Latest result (2015-16):</b> \$2.5 billion tax offset paid</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of claims processed for 38.5% non-refundable research and development tax offset claimants	<p><b>Latest result (2015-16):</b> 1,515</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Number of claims processed for 43.5% refundable research and development tax offset claimants	<p><b>Latest result (2015-16):</b> 10,608</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of offsets processed within service standard timeframes	<p><b>Latest result (2015-16):</b> 33.9%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.11 — Low Income Superannuation Tax Offset</b>		
<p>The Low Income Superannuation Tax Offset is aimed to address some of the inequity in the superannuation system, where low income earners with a marginal rate of tax less than 15 per cent, pay a higher rate of tax on superannuation contributions than if they had received the money as salary and wages. The program started from the 2012-13 income year and prior to 2017-18 was called the Low Income Superannuation Contribution.</p> <p>The Bill to repeal low income superannuation contributions came into effect on 5 September 2014. The offset will continue to be payable for concessional contributions made up to and including the 2016-17 year, however, determinations will cease at 1 July 2019.</p> <p>The Treasury has policy responsibility for the program, while the ATO administers the program and provides information and support to individuals and superannuation funds through advice and education services.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of entitlements paid	<p><b>Latest result (2015-16):</b> \$788.0 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of beneficiaries of entitlements determined	<p><b>Latest result (2015-16):</b> 3.1 million</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Value of entitlements determined	<p><b>Latest result (2015-16):</b> \$798.5 million</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of original contributions paid within 60 days	<p><b>Latest result (2015-16):</b> 100%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.12 — Private Health Insurance Rebate</b>		
<p>The objective of the Private Health Insurance Rebate is to provide access to a benefit to eligible individuals with private health insurance and to act as an incentive to take up private health insurance.</p> <p>The Department of Health has policy responsibility for the program, and the administration of the program is split between the ATO, the Department of Human Services and registered health insurers, depending on the claim method.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of rebates processed	<p><b>Latest result (2015-16):</b> \$247.5 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Liability imposed on, lodging eligible individuals	<p><b>Latest result (2014-15):</b> \$551.8 million</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Number of claims processed	<p><b>Latest result (2015-16):</b> 660,087</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of private health insurance rebates claimed through the tax system	<p><b>Latest result (2014-15):</b> \$225.5 million</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.13 — Superannuation Co-contribution Scheme</b>		
<p>The Superannuation Co-contribution Scheme is to help low and middle income earners save for their retirement. Eligible individuals who make personal superannuation contributions to a complying superannuation fund or retirement savings account receive a co-contribution from the Government up to certain limits.</p> <p>The Treasury has policy responsibility for the program, while the ATO administers the program and provides information and support to individuals and superannuation funds through marketing and education services.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of entitlements paid	<p><b>Latest result (2015-16):</b> \$154.2 million</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Value of entitlements determined	<p><b>Latest result (2015-16):</b> \$153.8 million</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Number of beneficiaries of entitlements determined	<p><b>Latest result (2015-16):</b> 488,037</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of original co contributions paid within 60 days	<p><b>Latest result (2015-16):</b> 98.8%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.



<b>Program 1.14 — Superannuation Guarantee Scheme</b>		
<p>Under the <i>Superannuation Guarantee (Administration) Act 1992</i> (SGAA), most employers must pay superannuation contributions into a complying superannuation fund or retirement savings account.</p> <p>Non-compliance with the SGAA by employers means that eligible employees will not receive their entitlements to, and benefits of, superannuation in their retirement.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Number of superannuation guarantee complaints leading to a superannuation liability being raised and those leading to no result	<p><b>Latest result (2015-16):</b> 10,761 liability raised; 4,120 no result</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of employees who have had superannuation guarantee entitlements raised as a result of ATO compliance activities and voluntary disclosures	<p><b>Latest result (2015-16):</b> 94,963 compliance activities; 111,518 voluntary disclosures</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of employers whose records are checked and the number leading to a superannuation liability being raised	<p><b>Latest result (2015-16):</b> 18,614</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Proportion of employers for whom superannuation guarantee liabilities were raised by the ATO	<p><b>Latest result (2015-16):</b> 1.5%</p> <p>Target 2017-18: The ATO aims to administer the scheme in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>

Australian Taxation Office Budget Statements

Year	Performance criteria (a)	2016-17 and the forward estimates targets
	<p>Value of superannuation guarantee charge:</p> <ul style="list-style-type: none"> <li>• raised (including penalties and interest)</li> <li>• collected</li> </ul>	<p><b>Latest result (2015-16):</b>                      \$670.4 million raised; \$341.3 million collected                      Target 2017-18 (raised): \$613 million                      2018-19 \$648 million                      2019-20 \$653 million                      2020-21 \$674 million                      Target 2017-18 (collected): \$315 million                      Target 2018-19 and beyond:                      2018-19 \$326 million                      2019-20 \$319 million                      2020-21 \$329 million</p>
<b>2016-17 and beyond (continued)</b>	<p>Value of superannuation guarantee entitlements distributed to individuals or superannuation funds</p>	<p><b>Latest result (2015-16):</b>                      \$373.3 million                      Target 2017-18: \$329 million                      Target 2018-19 and beyond:                      2018-19 \$323 million                      2019-20 \$334 million                      2020-21 \$345 million</p>
	<p>Value of superannuation guarantee debt on hand and the amount of superannuation guarantee debt irrecoverable at law or uneconomical to pursue</p>	<p><b>Latest result (2015-16):</b>                      \$1.36 billion debt on hand; \$124.4 million not pursued                      Target 2017-18: \$1.7 billion debt on hand; \$118 million not pursued                      Target 2018-19 and beyond:                      \$2.4 billion debt on hand; \$131 million not pursued</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.15 — Targeted Assistance Through the Taxation system</b>		
<p>Under the <i>Superannuation (Unclaimed Money and Lost Members) Act 1999</i>, superannuation funds must identify certain types of lost and former temporary resident accounts as unclaimed superannuation money and transfer amounts to the ATO every six months.</p> <p>Since 1 July 2013, any unclaimed superannuation money payments from the ATO to individuals includes interest, at a rate equivalent to the consumer price index, to preserve the value of these accounts. While the Treasury has policy responsibility, the ATO administers the program.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of interest payments processed	<p><b>Latest result (2015-16):</b> \$10.8 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of interest payments processed	<p><b>Latest result (2015-16):</b> 347,146</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of unclaimed superannuation accounts where interest is paid to the account owner compared to total accounts transferred	<p><b>Latest result (2015-16):</b> 100%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.16 — Interest on Overpayment and Early Payments of Tax</b>		
<p>The objective of the program is to apply credit interest to taxpayers' accounts where they are entitled under the law.</p> <p>The application of credit interest is non-discretionary where an entitlement exists under the <i>Taxation (Interest on Overpayments and Early Payments) Act 1983</i>. Administered interest regimes include:</p> <ul style="list-style-type: none"> <li>• interest on overpayments of tax;</li> <li>• delayed refund interest; and</li> <li>• interest on early payments of tax.</li> </ul>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Value of credit interest applied to client accounts due to processing performance	<p><b>Latest result (2015-16):</b> \$51.9 million</p> <p>Target 2017-18: The ATO aims to administer the program in accordance with the law</p> <p>Target 2018-19 and beyond: As per 2017-18</p>
	Number of clients entitled to credit interest due to processing performance	<p><b>Latest result (2015-16):</b> 650,879</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>
	Proportion of credit interest paid due to processing performance compared to all credit interest paid	<p><b>Latest result (2015-16):</b> 28.4%</p> <p>Target 2017-18: Not applicable, ceased as PBS measure in 2016-17</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

<b>Program 1.17 — Bad and Doubtful Debts</b>		
<p>The primary objective of the program is to help ensure that the value of tax receivables reported is a true and fair estimate of what can be collected on behalf of the Australian Government.</p> <p>The ATO may not be able to collect all tax liabilities due. The ATO estimates the amount it does not expect to recover and, in accordance with Australian Accounting Standards, creates an impairment allowance provision for this amount. This provision is one of the amounts offset against the gross total taxation receivables to determine the net total taxation receivables, which is a true and fair estimate of what can be collected on behalf of the Australian Government.</p>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	Provision for bad and doubtful debts as a proportion of total tax receivables	<p><b>Latest result (2015-16):</b> 36%</p> <p>Target 2017-18: Below 35%</p> <p>Target 2018-19 and beyond: As per 2017-18</p>

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.

**Program 1.18 — Other Administered**

Other administered includes the Cleaner Fuels Grant Scheme, the Conservation Tillage Refundable Tax Offset, the Seafarer Tax Offset, the Education Tax Refund and the First Home Saver Accounts Scheme.

For the **Cleaner Fuels Grant Scheme** no claim can be made after 30 June 2016.

The **Conservation Tillage Refundable Tax Offset** is part of the Carbon Farming Futures Program, which was established to help farmers and landholders benefit from carbon farming. The Government has abolished the Conservation Tillage Refundable Tax Offset starting from 1 July 2014.

The **Seafarer Tax Offset** commenced from 1 July 2012 and is designed to stimulate employment opportunities for Australian seafarers to gain maritime skills. The offset will provide a refundable tax offset for qualifying companies employing eligible seafarers. A Bill to abolish the Seafarer Tax Offset was tabled in Parliament, but has now lapsed. There has been no Government announcement on the future of the Seafarer Tax Offset since the lapsing of the Bill.

The objective of the **Education Tax Refund** was to provide eligible claimants access to a benefit to assist with the cost of educating primary and secondary school children. All expenses arising from the Education Tax Refund have been recognised in prior years. However, the ATO will continue to make payments to claimants who lodge late claims in respect of years prior to 2011-12.

The **First Home Saver Accounts Scheme** aimed to increase the proportion of homes being purchased by first home buyers by helping them to save a deposit and supporting national savings levels through a combination of lower taxes and a Government contribution. These accounts were offered by eligible financial institutions. Administration of the First Home Saver Accounts Scheme was split between the ATO, the Australian Prudential Regulation Authority and the Australian Securities and Investments Commission. The First Home Saver Account Scheme was effectively closed 1 July 2015 with residual payments continuing through to 30 June 2017.

**Cleaner Fuels Grant Scheme**

Year	Performance criteria (a)	2016-17 and the forward estimates targets
2016-17 and beyond	Number of claims processed	<b>Latest result (2015-16):</b> 33 Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Number of participants registered	<b>Latest result (2015-16):</b> 32 Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Value of payments processed	<b>Latest result (2015-16):</b> \$17.3 million Target 2017-18: Not applicable, ceased as PBS measure in 2016-17

<b>Cleaner Fuels Grant Scheme</b>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
	Proportion of payments processed within service standard timeframes	<b>Latest result (2015-16):</b> 45%  Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
<b>Seafarer Tax Offset</b>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17 and beyond</b>	All eligible taxpayers are aware of how to claim the offset	<b>Latest result (2015-16):</b> 100%  Target 2017-18: 100% Target 2018-19 and beyond: As per 2017-18
	Value of tax offsets processed	<b>Latest result (2015-16):</b> \$0 million  Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Number of tax offsets processed	<b>Latest result (2015-16):</b> 0  Target 2017-18: Not applicable, ceased as PBS measure in 2016-17

<b>First Home Saver Accounts Scheme</b>		
<b>Year</b>	<b>Performance criteria (a)</b>	<b>2016-17 and the forward estimates targets</b>
<b>2016-17</b>	Proportion of Government contributions paid to eligible account holders within 60 days	<b>Latest result (2015-16):</b> 0 Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Number of Government contributions paid	<b>Latest result (2015-16):</b> 0 Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Value of Government contributions paid	<b>Latest result (2015-16):</b> \$1.8 million Target 2017-18: Not applicable, ceased as PBS measure in 2016-17
	Value of account balances	<b>Latest result (2015-16):</b> \$0.1 million Target 2017-18: Not applicable, ceased as PBS measure in 2016-17

(a) New or modified performance criteria that reflect new or materially changed programs are shown in *italics*.



## **Section 3: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2017-18 budget year, including the impact of budget measures and resourcing on financial statements.

### **3.1 BUDGETED FINANCIAL STATEMENTS**

#### **3.1.1 Differences between entity resourcing and financial statements**

The budgeted financial statements have been prepared on an accrual basis.

#### **3.1.2 Explanatory notes and analysis of budgeted financial statements**

##### **Departmental comprehensive income statement (Table 3.1)**

ATO is budgeting for a balanced operating result in 2017-18, before allowing for unfunded depreciation expenses of \$174.4 million. Under net cash funding arrangements, asset replacement is funded through capital appropriation.

Total operating revenue for 2017-18 is estimated at \$3.3 billion while expenditure is estimated to be \$3.5 billion, inclusive of unfunded depreciation. These budgeted amounts have increased since the 2016-17 Additional Estimates mainly due to new Budget expense measures, changes in own-source income and indexation movements.

##### **Departmental balance sheet (Table 3.2)**

ATO's budgeted net assets as at 30 June 2018 is expected to be \$241.8 million. Net assets have increased by \$6.0 million since 2016-17 Additional Estimates mainly due to an increase in contributed equity as a result of new capital measures.

##### **Departmental cash flow (Table 3.4)**

The cashflow in 2017-18 has been changed since the 2016-17 Additional Estimates, mainly due to new Budget measures, changes in expenses, movement of capital expenditure and changes in own-source revenue.

##### **Departmental Capital Budget Statement (Table 3.5)**

Total capital appropriations in 2017-18 have increased by \$5.8 million since the 2016-17 Additional Estimates, as a net result of new capital measures and indexation movements.

Total purchase of non-financial assets in 2017-18 have increased by \$30.0 million since the 2016-17 Additional Estimates, primarily due to movement of capital expenditure and new capital measures.

### 3.2 BUDGETED FINANCIAL STATEMENTS TABLES

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>EXPENSES</b>					
Employee benefits	1,839,256	1,879,652	1,844,992	1,811,959	1,714,729
Suppliers	1,484,813	1,445,744	1,325,770	1,243,519	1,144,588
Depreciation and amortisation	170,681	174,355	177,997	181,831	185,743
<b>Total expenses</b>	<b>3,494,750</b>	<b>3,499,751</b>	<b>3,348,759</b>	<b>3,237,309</b>	<b>3,045,060</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
Sale of goods and rendering of services	122,579	122,000	126,806	129,892	134,217
Other	3,693	3,693	3,693	3,693	3,693
<b>Total own-source revenue</b>	<b>126,272</b>	<b>125,693</b>	<b>130,499</b>	<b>133,585</b>	<b>137,910</b>
<b>Net (cost of)/contribution by services</b>	<b>(3,368,478)</b>	<b>(3,374,058)</b>	<b>(3,218,260)</b>	<b>(3,103,724)</b>	<b>(2,907,150)</b>
Revenue from Government	3,197,797	3,199,703	3,040,263	2,921,893	2,721,407
<b>Surplus/(deficit) attributable to the Australian Government</b>	<b>(170,681)</b>	<b>(174,355)</b>	<b>(177,997)</b>	<b>(181,831)</b>	<b>(185,743)</b>
<b>Total comprehensive income/(loss) attributable to the Australian Government</b>	<b>(170,681)</b>	<b>(174,355)</b>	<b>(177,997)</b>	<b>(181,831)</b>	<b>(185,743)</b>

**Note: Impact of net cash appropriation arrangements**

	2016-17 \$'000	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000
<b>Total comprehensive income/(loss) excluding depreciation/ amortisation expenses previously funded through revenue appropriations</b>					
	-	-	-	-	-
less depreciation/amortisation expenses previously funded through revenue appropriations	170,681	174,355	177,997	181,831	185,743
<b>Total comprehensive income/(loss) - as per the statement of comprehensive income</b>	<b>(170,681)</b>	<b>(174,355)</b>	<b>(177,997)</b>	<b>(181,831)</b>	<b>(185,743)</b>

Prepared on Australian Accounting Standards basis

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.

**Table 3.2: Budgeted departmental balance sheet (as at 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	63,566	63,566	63,566	63,566	63,566
Trade and other receivables	406,547	390,230	393,948	412,286	419,289
<b>Total financial assets</b>	<b>470,113</b>	<b>453,796</b>	<b>457,514</b>	<b>475,852</b>	<b>482,855</b>
<b>Non-financial assets</b>					
Land and buildings	231,834	258,496	291,462	287,144	270,914
Property, plant and equipment	66,546	58,972	51,085	42,898	34,394
Intangibles	498,953	479,939	396,298	345,517	308,041
Other non-financial assets	108,611	102,515	96,903	93,497	90,620
<b>Total non-financial assets</b>	<b>905,944</b>	<b>899,922</b>	<b>835,748</b>	<b>769,056</b>	<b>703,969</b>
Assets held for sale					
<b>Total assets</b>	<b>1,376,057</b>	<b>1,353,718</b>	<b>1,293,262</b>	<b>1,244,908</b>	<b>1,186,824</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Employees	21,818	21,902	21,685	38,036	44,170
Suppliers	332,476	328,378	322,294	316,564	312,443
Other payables	106,132	104,823	102,881	101,051	99,735
<b>Total payables</b>	<b>460,426</b>	<b>455,103</b>	<b>446,860</b>	<b>455,651</b>	<b>456,348</b>
<b>Provisions</b>					
Employee provisions	612,398	632,175	641,069	650,016	656,529
Other provisions	27,206	24,683	22,138	19,332	16,248
<b>Total provisions</b>	<b>639,604</b>	<b>656,858</b>	<b>663,207</b>	<b>669,348</b>	<b>672,777</b>
<b>Total liabilities</b>	<b>1,100,030</b>	<b>1,111,961</b>	<b>1,110,067</b>	<b>1,124,999</b>	<b>1,129,125</b>
<b>Net assets</b>	<b>276,027</b>	<b>241,757</b>	<b>183,195</b>	<b>119,909</b>	<b>57,699</b>
<b>EQUITY*</b>					
Contributed equity	1,453,371	1,593,456	1,712,891	1,831,436	1,954,969
Reserves	115,542	115,542	115,542	115,542	115,542
Retained surplus (accumulated deficit)	(1,292,886)	(1,467,241)	(1,645,238)	(1,827,069)	(2,012,812)
<b>Total equity</b>	<b>276,027</b>	<b>241,757</b>	<b>183,195</b>	<b>119,909</b>	<b>57,699</b>

\* 'Equity' is the residual interest in assets after deduction of liabilities.  
Prepared on Australian Accounting Standards basis.

**Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2017-18)**

	Retained earnings	Asset revaluation reserve	Contributed equity/capital	Total equity
	\$'000	\$'000	\$'000	\$'000
<b>Opening balance as at 1 July 2017</b>				
Balance carried forward from previous period	(1,292,886)	115,542	1,453,371	276,027
<b>Opening balance</b>	<b>(1,292,886)</b>	<b>115,542</b>	<b>1,453,371</b>	<b>276,027</b>
<b>Comprehensive income</b>				
Surplus/(deficit) for the period	(174,355)	-	-	(174,355)
<b>Total comprehensive income</b>	<b>(174,355)</b>	<b>-</b>	<b>-</b>	<b>(174,355)</b>
<b>Transactions with owners</b>				
<b>Contributions by owners</b>				
Equity injection - Appropriation	-	-	27,496	27,496
Departmental capital budget (DCB)	-	-	112,589	112,589
<b>Total transactions with owners</b>	<b>-</b>	<b>-</b>	<b>140,085</b>	<b>140,085</b>
<b>Closing balance attributable to the Australian Government</b>	<b>(1,467,241)</b>	<b>115,542</b>	<b>1,593,456</b>	<b>241,757</b>

Prepared on Australian Accounting Standards basis.

**Table 3.4: Budgeted departmental statement of cash flows  
(for the period ended 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Appropriations	3,183,052	3,180,213	3,034,375	2,901,107	2,710,391
Receipts from Government	287,990	284,441	282,654	282,869	284,241
Sale of goods and rendering of services	128,695	128,294	133,434	136,658	141,123
Net GST received	133,662	127,757	119,202	110,840	100,983
<b>Total cash received</b>	<b>3,733,399</b>	<b>3,720,705</b>	<b>3,569,665</b>	<b>3,431,474</b>	<b>3,236,738</b>
<b>Cash used</b>					
Employees	1,840,436	1,860,669	1,836,501	1,786,508	1,700,672
Suppliers	1,604,973	1,575,595	1,450,510	1,362,097	1,251,825
s74 Retained revenue receipts transferred to OPA	287,990	284,441	282,654	282,869	284,241
<b>Total cash used</b>	<b>3,733,399</b>	<b>3,720,705</b>	<b>3,569,665</b>	<b>3,431,474</b>	<b>3,236,738</b>
<b>Net cash from/(used by) operating activities</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>INVESTING ACTIVITIES</b>					
<b>Cash used</b>					
Purchase of property, plant and equipment and intangibles	51,276	59,671	66,510	29,819	18,500
Purchase of financial instruments	124,646	114,758	52,925	88,726	105,033
<b>Total cash used</b>	<b>175,922</b>	<b>174,429</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>
<b>Net cash from/(used by) investing activities</b>	<b>(175,922)</b>	<b>(174,429)</b>	<b>(119,435)</b>	<b>(118,545)</b>	<b>(123,533)</b>
<b>FINANCING ACTIVITIES</b>					
<b>Cash received</b>					
Contributed equity	175,922	174,429	119,435	118,545	123,533
<b>Total cash received</b>	<b>175,922</b>	<b>174,429</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>
<b>Net cash from/(used by) financing activities</b>	<b>175,922</b>	<b>174,429</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>
<b>Net increase/(decrease) in cash held</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Cash and cash equivalents at the beginning of the reporting period	63,566	63,566	63,566	63,566	63,566
<b>Cash and cash equivalents at the end of the reporting period</b>	<b>63,566</b>	<b>63,566</b>	<b>63,566</b>	<b>63,566</b>	<b>63,566</b>

Prepared on Australian Accounting Standards basis.

**Table 3.5 Departmental capital budget statement (for the period ended 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>NEW CAPITAL APPROPRIATIONS</b>					
Capital budget - Bill 1 (DCB)	111,619	112,589	112,101	112,407	117,485
Equity injections - Bill 2	54,790	27,496	7,334	6,138	6,048
<b>Total new capital appropriations</b>	<b>166,409</b>	<b>140,085</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>
<i>Provided for:</i>					
Purchase of non-financial assets	166,409	140,085	119,435	118,545	123,533
<b>Total items</b>	<b>166,409</b>	<b>140,085</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>
<b>PURCHASE OF NON-FINANCIAL ASSETS</b>					
Funded by capital appropriations (a)	66,249	61,840	7,334	6,138	6,048
Funded by capital appropriation - DCB (b)	109,673	112,589	112,101	112,407	117,485
<b>TOTAL</b>	<b>175,922</b>	<b>174,429</b>	<b>119,435</b>	<b>118,545</b>	<b>123,533</b>

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations and special capital appropriations.

(b) Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental capital budgets (DCBs).

Prepared on Australian Accounting Standards basis.

**Table 3.6: Statement of asset movements (Budget year 2017-18)**

	Buildings \$'000	Property, plant and equipment \$'000	Computer software and intangibles \$'000	Total \$'000
<b>As at 1 July 2017</b>				
Gross book value	266,728	83,743	1,436,351	1,786,822
Accumulated depreciation/ amortisation and impairment	(34,894)	(17,197)	(937,398)	(989,489)
<b>Opening net book balance</b>	<b>231,834</b>	<b>66,546</b>	<b>498,953</b>	<b>797,333</b>
<b>Capital asset additions</b>				
<b>Estimated expenditure on new or replacement assets</b>				
By purchase - appropriation equity	10,292	-	51,548	61,840
By purchase - appropriation ordinary annual services	43,057	6,322	63,210	112,589
<b>Total additions</b>	<b>53,349</b>	<b>6,322</b>	<b>114,758</b>	<b>174,429</b>
<b>Other movements</b>				
Depreciation/amortisation expense	(26,687)	(13,896)	(133,772)	(174,355)
<b>Total other movements</b>	<b>(26,687)</b>	<b>(13,896)</b>	<b>(133,772)</b>	<b>(174,355)</b>
<b>As at 30 June 2018</b>				
Gross book value	320,077	90,065	1,551,109	1,961,251
Accumulated depreciation/ amortisation and impairment	(61,581)	(31,093)	(1,071,170)	(1,163,844)
<b>Closing net book balance</b>	<b>258,496</b>	<b>58,972</b>	<b>479,939</b>	<b>797,407</b>

Prepared on Australian Accounting Standards basis.

**Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>EXPENSES</b>					
Suppliers	959	5,876	598	354	-
Subsidies	9,689,100	9,963,973	10,355,372	10,931,592	11,672,628
Personal benefits	1,209,900	1,191,000	1,188,000	1,172,000	1,153,000
Interest	165,000	165,000	165,000	165,000	165,000
Write-down and impairment of assets	6,855,695	7,273,000	7,521,000	7,862,000	7,918,000
Other expenses	331,000	324,000	318,000	329,000	341,000
<b>Total expenses administered on behalf of Government</b>	<b>18,251,654</b>	<b>18,922,849</b>	<b>19,547,970</b>	<b>20,459,946</b>	<b>21,249,628</b>
<b>LESS:</b>					
<b>OWN-SOURCE INCOME</b>					
<b>Own-source revenue</b>					
<b>Taxation revenue</b>					
Income tax	280,751,761	302,727,369	323,455,547	350,573,258	372,521,470
Indirect tax	85,310,000	89,450,000	93,050,000	96,850,000	102,370,000
Other taxes	879,100	2,521,000	2,674,300	2,782,800	2,903,500
<b>Total taxation revenue</b>	<b>366,940,861</b>	<b>394,698,369</b>	<b>419,179,847</b>	<b>450,206,058</b>	<b>477,794,970</b>
<b>Non-taxation revenue</b>					
Other revenue	491,000	300,000	305,000	305,000	300,000
<b>Total non-taxation revenue</b>	<b>491,000</b>	<b>300,000</b>	<b>305,000</b>	<b>305,000</b>	<b>300,000</b>
<b>Total own-sourced income administered on behalf of Government</b>	<b>367,431,861</b>	<b>394,998,369</b>	<b>419,484,847</b>	<b>450,511,058</b>	<b>478,094,970</b>
<b>Net (cost of)/ contribution by service</b>	<b>349,180,207</b>	<b>376,075,520</b>	<b>399,936,877</b>	<b>430,051,112</b>	<b>456,845,342</b>

Prepared on Australian Accounting Standards basis.

**Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>ASSETS</b>					
<b>Financial assets</b>					
Cash and cash equivalents	300,427	300,427	300,427	300,427	300,427
Taxation receivables	19,993,742	22,821,557	25,220,587	27,630,617	29,370,617
Accrued revenues	14,176,201	14,726,201	15,211,201	15,496,201	16,301,201
<b>Total financial assets</b>	<b>34,470,370</b>	<b>37,848,185</b>	<b>40,732,215</b>	<b>43,427,245</b>	<b>45,972,245</b>
<b>Total assets administered on behalf of Government</b>					
	<b>34,470,370</b>	<b>37,848,185</b>	<b>40,732,215</b>	<b>43,427,245</b>	<b>45,972,245</b>
<b>LIABILITIES</b>					
<b>Payables</b>					
Subsidies	21,636	21,636	21,636	21,636	21,636
Personal benefits	29,501	29,501	29,501	29,501	29,501
Other payables	810,992	826,692	820,592	814,492	825,392
<b>Total payables</b>	<b>862,129</b>	<b>877,829</b>	<b>871,729</b>	<b>865,629</b>	<b>876,529</b>
<b>Provisions</b>					
Subsidies	4,300,331	4,536,568	4,776,767	5,081,887	5,446,323
Personal benefits	1,311,413	1,314,413	1,310,413	1,299,413	1,287,413
Taxation refunds provided	2,279,621	2,279,621	2,279,621	2,279,621	2,279,621
Other provisions	1,433,353	1,324,353	1,256,353	1,207,353	1,178,353
<b>Total provisions</b>	<b>9,324,718</b>	<b>9,454,955</b>	<b>9,623,154</b>	<b>9,868,274</b>	<b>10,191,710</b>
<b>Total liabilities administered on behalf of Government</b>					
	<b>10,186,847</b>	<b>10,332,784</b>	<b>10,494,883</b>	<b>10,733,903</b>	<b>11,068,239</b>
<b>Net assets/(liabilities)</b>	<b>24,283,523</b>	<b>27,515,401</b>	<b>30,237,332</b>	<b>32,693,342</b>	<b>34,904,006</b>

Prepared on Australian Accounting Standards basis.



**Table 3.9: Schedule of budgeted administered cash flows  
(for the period ended 30 June)**

	2016-17 Estimated actual \$'000	2017-18 Budget \$'000	2018-19 Forward estimate \$'000	2019-20 Forward estimate \$'000	2020-21 Forward estimate \$'000
<b>OPERATING ACTIVITIES</b>					
<b>Cash received</b>					
Taxes	357,478,026	383,645,554	408,400,517	439,280,228	466,954,470
Other	1,103,500	697,900	694,300	707,900	736,500
<b>Total cash received</b>	<b>358,581,526</b>	<b>384,343,454</b>	<b>409,094,817</b>	<b>439,988,128</b>	<b>467,690,970</b>
<b>Cash used</b>					
Subsidies paid	9,452,124	9,727,736	10,115,173	10,626,472	11,308,192
Personal benefits	1,173,800	1,188,000	1,192,000	1,183,000	1,165,000
Payment to suppliers	959	5,876	598	354	-
Interest	165,000	165,000	165,000	165,000	165,000
Other	454,700	413,200	407,100	418,200	418,100
<b>Total cash used</b>	<b>11,246,583</b>	<b>11,499,812</b>	<b>11,879,871</b>	<b>12,393,026</b>	<b>13,056,292</b>
<b>Net cash from operating activities</b>	<b>347,334,943</b>	<b>372,843,642</b>	<b>397,214,946</b>	<b>427,595,102</b>	<b>454,634,678</b>
<b>Net increase in cash held</b>	<b>347,334,943</b>	<b>372,843,642</b>	<b>397,214,946</b>	<b>427,595,102</b>	<b>454,634,678</b>
Cash and cash equivalents at beginning of reporting period	300,427	300,427	300,427	300,427	300,427
Cash from Official Public Account for:					
- Appropriations	11,205,883	11,487,612	11,866,771	12,380,826	13,055,192
- Special accounts	40,700	12,200	13,100	12,200	1,100
<b>Total cash from Official Public Account</b>	<b>11,246,583</b>	<b>11,499,812</b>	<b>11,879,871</b>	<b>12,393,026</b>	<b>13,056,292</b>
Cash to Official Public Account for:					
- Administered receipts	(358,533,026)	(384,315,554)	(409,073,517)	(439,970,228)	(467,677,470)
- Special accounts	(48,500)	(27,900)	(21,300)	(17,900)	(13,500)
<b>Total cash to Official Public Account</b>	<b>(358,581,526)</b>	<b>(384,343,454)</b>	<b>(409,094,817)</b>	<b>(439,988,128)</b>	<b>(467,690,970)</b>
<b>Cash and cash equivalents at end of reporting period</b>	<b>300,427</b>	<b>300,427</b>	<b>300,427</b>	<b>300,427</b>	<b>300,427</b>

Prepared on Australian Accounting Standards basis.

